



**MHHS
PROGRAMME**
Industry-led, Elexon facilitated

Migration and Cutover Advisory Group (MCAG) #29 – 22 September 2026

Version 1.0

MHHS-DEL4644

Agenda

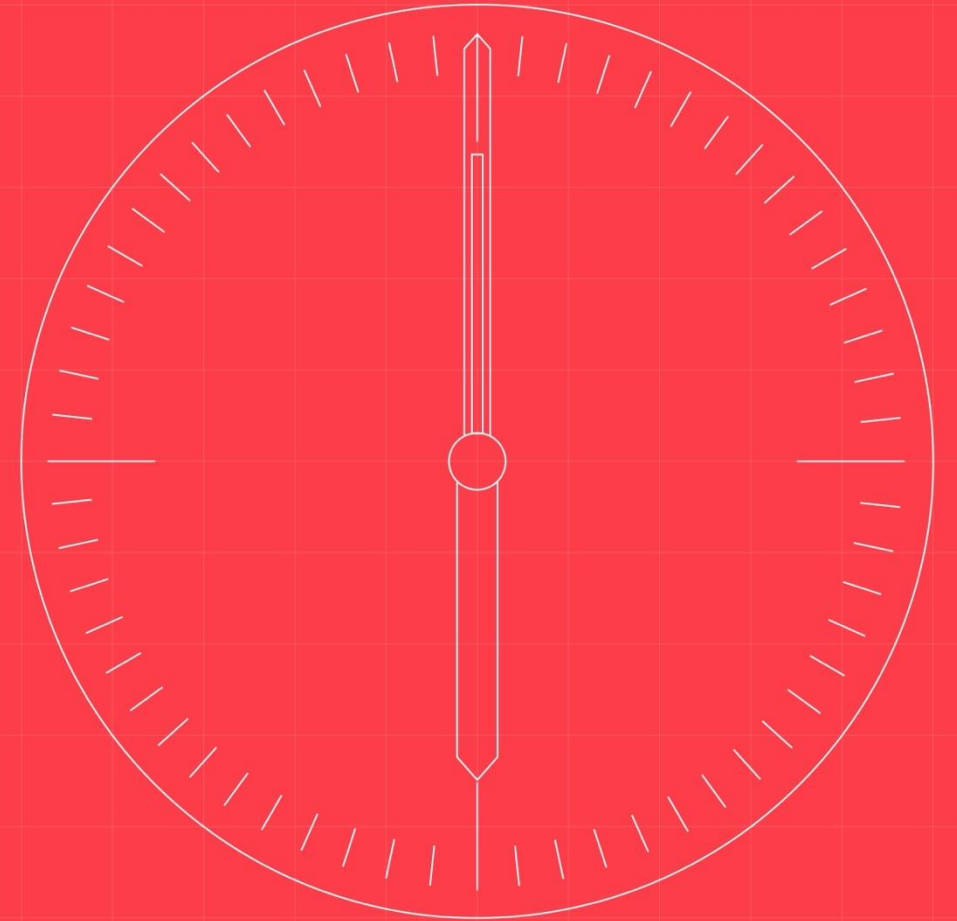
#	Item	Objective	Type	Lead	Time	Page
1	Welcome	Chair welcome	Information	Chair		2
2	Headline Report and Actions	Approval of Headline Report of previous meeting and review of outstanding actions	Decision	Chair & Secretariat	14:00-14:05 5 mins	3
3	Settlement Timetable Work Update	Update on Settlement Timetable and STEG work	Information	Programme (Stuart Scott)	14:05-14:15 10 mins	5
4	Migration Execution	Update on the progress of Migration Execution	Information	Programme (Nicola Farley)	14:15-14:20 5 mins	8
5	Participant-Driven Migration Dependencies	Update on Migration dependencies on industry participants	Information	Programme (Nicola Farley)	14:20-14:25 5 mins	11
6	Migration Exclusion List	- Update on the Migration Exclusion and Remediation list - Migration Exclusion burndown and code change dependencies	Information	Programme (Joe Grisley)	14:25-14:30 5 mins	15
7	External Change Log	To provide sight and tracking of external change that is supportive to achieving M15	Information	Programme (Joe Grisley)	14:30-14:35 5 mins	18
8	MWG Update	Update on MWG activities and progress including CR066 and CR067 update	Information	Programme (Joe Grisley)	14:35-14:45 10 mins	21
9	Programme Milestones related to MCAG	Overview of upcoming Programme Milestones related to MCAG and any milestone changes for approval	Decision/ Information	Programme (Justin Andrews)	14:45-14:50 5 mins	27
10	Top Programme Risks related to MCAG	Overview of Programme Risks related to MCAG	Information	Programme (PMO)	14:50-14:50 0 mins	29
11	Programme Updates	Provide updates from L2/3 governance groups and wider Programme activity	Information	Programme (PMO)	14:50-14:50 0 mins	33
12	Summary and Next Steps	Summarise actions/decisions and look ahead to the next MCAGs	Information	Chair & Secretariat	14:50-14:55 5 mins	36

Headline Report and Actions

DECISION: Approval of Headline Report of previous meeting and review of outstanding actions

Chair & Secretariat

5 mins



Headline Report and Actions

- 1. Approval of the Headline Report from MCAG meeting held [25 August 2026](#)
- 2. Review outstanding actions (actions will be discussed by exception. Please review the action updates ahead of the meeting):

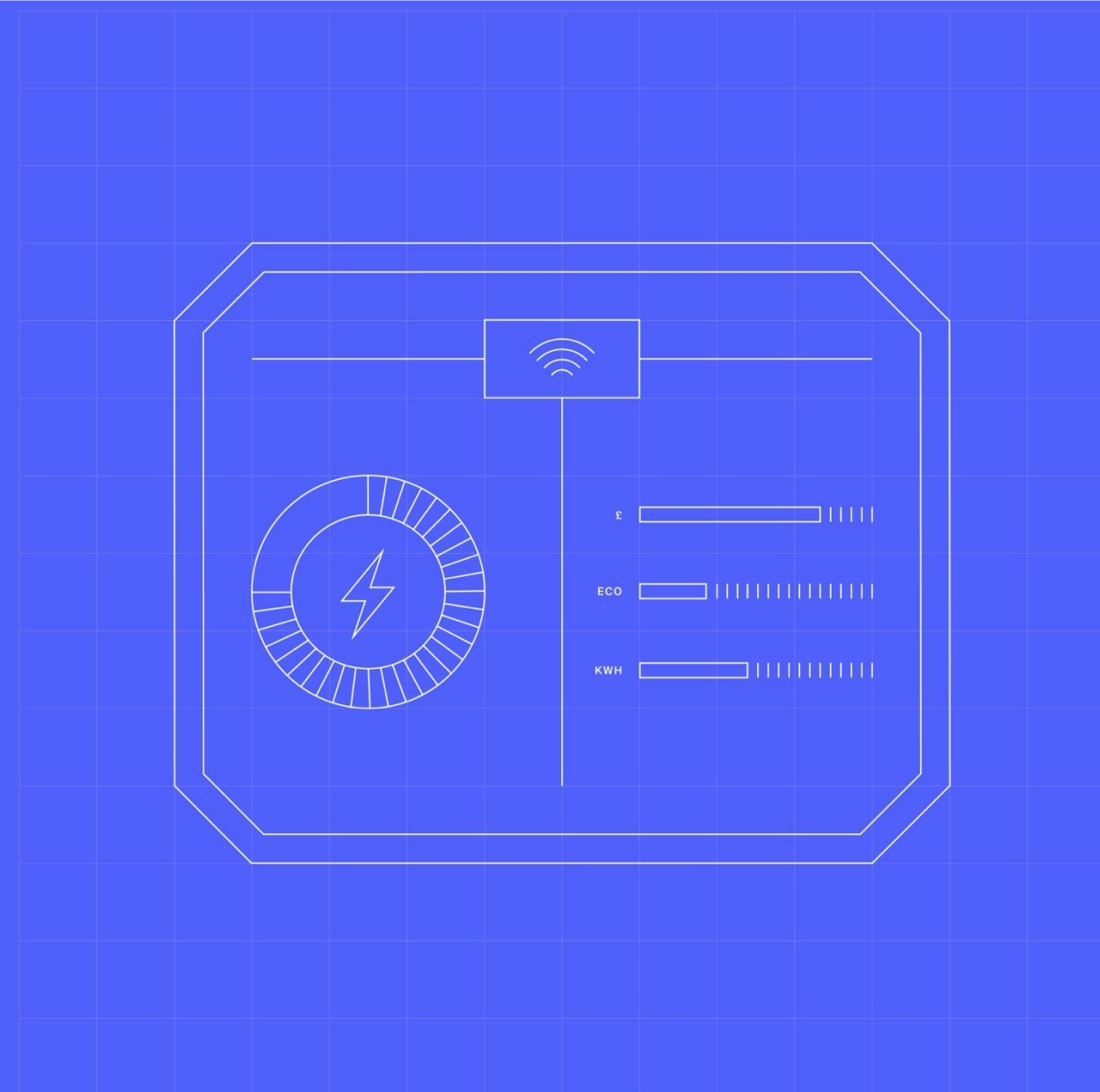
Area	Ref	Action	Owner	Due	Latest Update
Decision 1: RF Change to 7 months from Settlement Day	MCAG28.1-01	Elxon to provide an update on next steps/plan for producing the Settlement Calendar incorporating the reduction in RF to seven months.	Elxon Representative	22/09/26	ONGOING: Update to be provided at the 22 September MCAG.

Settlement Timetable Work Update

INFORMATION: Update on Settlement Timetable and
STEG work

Programme (Stuart Scott)

10 mins



1. Focus was a review of RF decision criteria monitoring data and STEG recommendation to MCAG for approval:
 - **STEG made the recommendation to MCAG that the agreed criteria for M16 Decision Point 1 to enable the RF change to 7 months have been met.**
 - the Settlement Performance Metric (<1%) has been met with a **0.07% delta** (Elexon analysis)
 - the Migration completion level is **61%**
 - **M16 Decision Point 1 – Post meeting note: MCAG approved STEG’s recommendation on 15 September 2026**
 - *“STEG agrees that the Decision 1 criteria has been met and recommends to MCAG approval of the reduction in RF to 7 months, applicable from the Settlement Date 01 October 2026.”*
2. Continued discussion on **“Risk Mitigation – What if full MHHS Migration is not complete on the baselined date of M15 and its impacts on the M16 Milestone”**:
 - Two separate and distinct impacts discussed including **Risk Mitigation Options**:
 - Impact 1: Continuation of Legacy Settlement
 - Impact 2: The M16 Cutover Decision
 - **Discussion Focus on Impact 2** – Programme presented an initial proposal for STEG consideration for **M16 Acceptance Criteria** in relation to *MHHS Migration Completion* to support the M16 Cutover Decision, relating to acceptable thresholds for unmigrated MPANs remaining at M15
 - Good level of discussion within STEG but no firm decisions made
 - Participants raised concerns regarding the materiality of the proposed tolerances and requested further assessment of the system, process and operational impacts of retaining MPANs in legacy arrangements after M16, including whether legacy Data Aggregators can accommodate the revised calendar dates
 - Programme to engage relevant industry participants, reassess the proposed thresholds and bring the updated criteria back to STEG for a recommendation

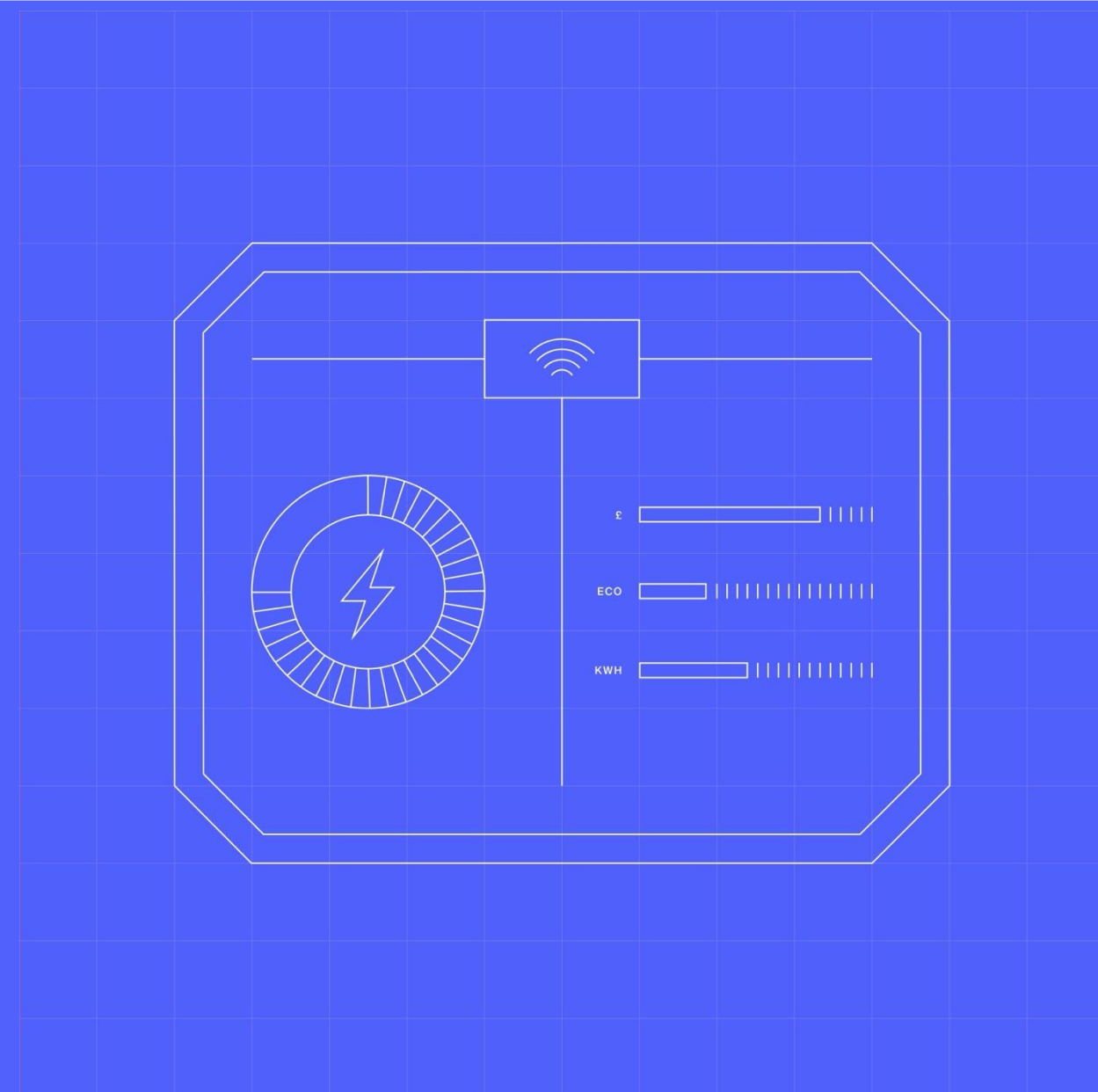
3. **STEG review of latest Settlement Monitoring data** (SVA and CVA monitoring graphs): all currently show 'on track' for future STEG Decision Points 2 and 3
4. SF Updates provided by Elexon on “***M16-Related BSC Issues and Modification Updates***” for 3 items for wider information purposes:
 - Supplier Charges Issue (Issue Group TBC)
 - BSC Issue Group 122 – CVA Processes
 - NESO Manifest Error Modification (P520)
5. **Next STEG meeting on 30 September 2026 (then moving to monthly cadence)**

Migration Execution

INFORMATION: Update on the progress of Migration Execution

Programme (Nicola Farley)

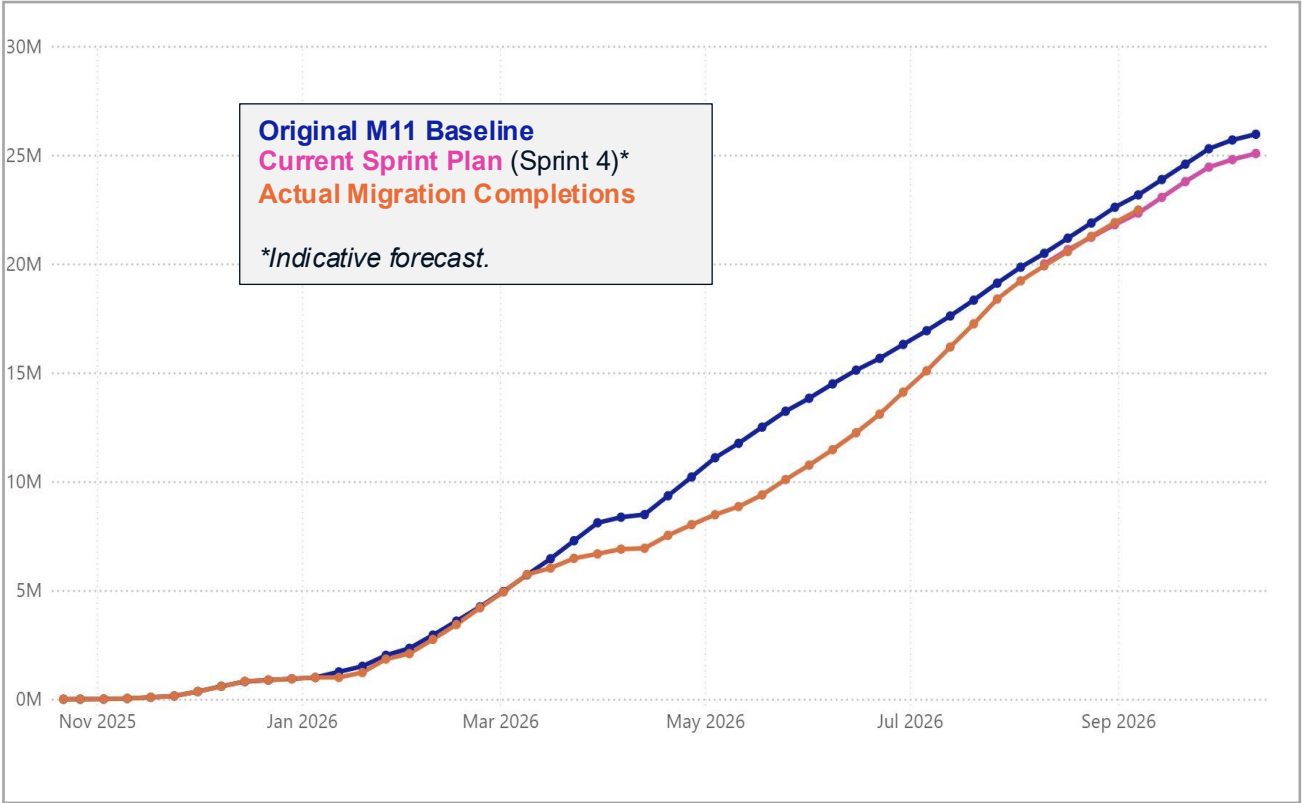
5 mins



- 1. As of 11 September 2026, a total of **22.4 million** Migrations have been completed (67%). 69% of MPANs have had a Migration initiated. Please see the table below for progress against plan.
- 2. Sprint 4 Migration volumes of ~1% above the Sprint plan due to some Suppliers requesting unused capacity. Migration completions now closely tracking back in line with both the Original M11 Baseline Migration Plan (actuals to plan delta being -2.63%) and is within tolerance on the plan thresholds set out in the Migration Framework.
- 3. There are now 32 active Suppliers.
- 4. A small number of Suppliers are behind plan due to localised issues; each has an agreed recovery plan with MCC and is being tracked against it.
- 5. Sprint 4 exception rates have risen due to isolated issues at several suppliers, pushing the overall rejection rate above 1% for the first time this sprint (3.77%). Affected Suppliers are aware and working on addressing the issues. See MWG#55 (10-Sep) slides for details.
- 6. There have been no LDSO, DCC, or DIP threshold breaches.

Progress against Plan(s) as of 11 September 2026

	Planned Migrations	Actuals to Plan - % Delta
Actual Migration completions	22,473,573	n/a
Current Sprint Plan (Sprint 4) – July 2026	22,254,068	+0.99%
Original M11 Baseline – Oct 2025	23,169,104	-2.63%



Total MPANs Migrated (as of 11/09/26)	Total MPANs in Legacy (as of 11/09/26)	Total Available Capacity (between 11/09/26-07/05/27)
22,473,573	11,288,367	41,720,000

- The majority of Suppliers are migrating to plan in line with tolerances set in the Migration Framework.
- There have been a number of Suppliers who have been behind their Migration plan due to localised issues. They have agreed recovery plans with MCC and are now on track to plan against them.
- Suppliers continued to be closely monitored on the progress to meet either their Core Migration Window Target or Supplier ramp up targets by mid-August.
- Overall, the majority of active Suppliers have a below 1% PUB-032 rejection rate and 'half' migrated MPAN rate. There has been a spike in PUB-032 rejection rates which has also resulted in an increase in 'half' migrated MPANs numbers, but this localised to two Suppliers. Both Suppliers have made changes to support appointing the missing agent as soon as possible.
- Engagement between Suppliers and MCC is working well, with Suppliers sharing information on progress and issues experienced in a timely manner.
- Supplier compliance rate varies mostly at the daily level and is higher at the weekly and sprint level. This is because Suppliers often catch up on volume on a weekly basis.

Key Supplier targets from Migration Framework:

- **Supplier Ramp Up Target** – Suppliers who follow envelop or deminimis rules need to migrate 5 to 10% of their portfolio within their first 22 migration days
- **Core Migration Window Target** – Suppliers who follow envelop rules need to migrate 90% of their portfolio by the end of their core migration window
- There are no targets set out in the framework for Suppliers who follow Small Portfolio rules

Migration Framework sets out 6 plan tolerance levels

Supplier Compliance to Plan for Sprint 4

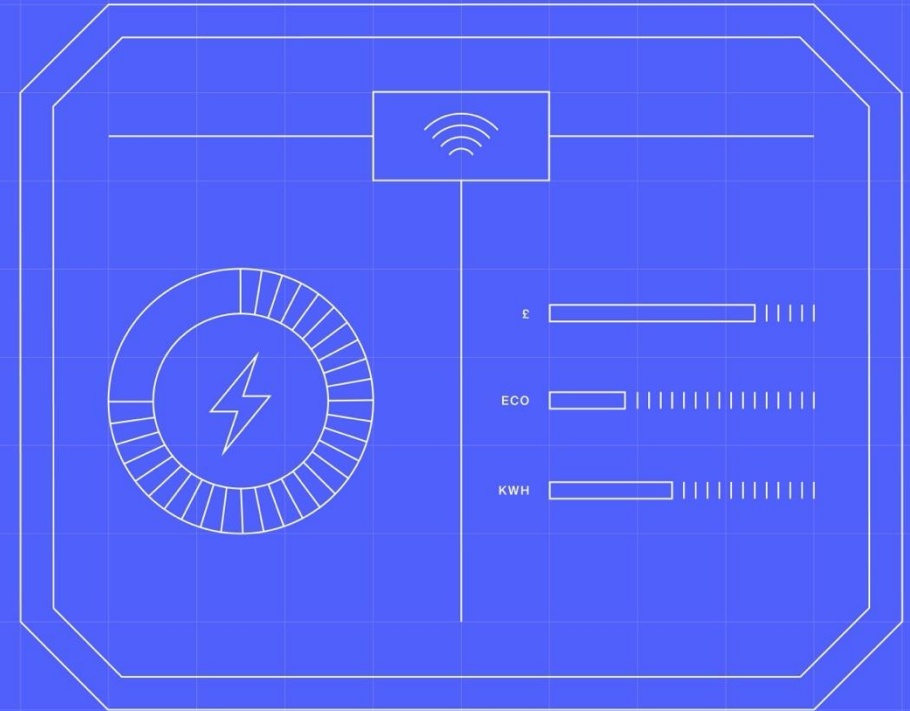
Plan Tolerances in Migration Framework	Description	Number of Suppliers	Comment
EMT-L3	Above Plan by greater than 10%	4	1 Supplier went over plan to complete migration of their current portfolio 3 Suppliers has utilised unused capacity to get ahead of plan
EMT-L2	Above Plan by between 5% to 10%	2	1 Supplier went over plan to complete migration of their current portfolio 1 Supplier has utilised unused capacity to get ahead of plan
EMT-L1/SMT-L1	On Plan within ± 5%	15	
SMT- L2	Below Plan by between 5% to 10%	3	2 Suppliers under plan during to loses so have less MPANs to migrate than original planned. 1 Supplier is waiting on technical fix and is expected to catch up in next sprint.
SMT-L3	Below Plan by greater than 10%	7	3 Suppliers are waiting on technical fixes and are expected to catch up in next sprint. 2 Suppliers are in their ramp down period and have less available MPANs to migrate than expected. As they are in the tail of their migration this is not considered a risk to M15. 2 Suppliers have replanned their migration volumes but expected to be on plan by the end of the sprint.

Participant-Driven Migration Dependencies

INFORMATION: Update on Migration dependencies on industry participants

Programme (Nicola Farley)

5 mins



Core Migration Dependencies (Page 1 of 3)

ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D359	Supplier Migration performance	There is a dependency on Suppliers adhering to the Migration Framework and Migration Plan.	G	G	G	Migrating Suppliers are compliant with the Migration Framework and Plan. Some suppliers had experienced localised issues which caused them to reduce migrations. The applicable Suppliers have agreed recovery plans and are tracking to plan against them. As Suppliers are meeting their recovery plans, so this is not currently considered a material risk to completing their migrations prior to M15.
D419	Suppliers resolving problematic MPANs	There is a dependency on Suppliers to proactively identify, assess and resolve potential problem MPANs before M15 (noting D418 on Code Bodies).	G	G	G	There are no known issues affecting Sprint 4 progress. The findings from the Exclusion and Remediation list item Progress Reviews are showing a marked improvement with total volumes reducing by 78%.
D220	Supplier and Agent qualification	There is a dependency on Suppliers and Agents to complete Qualification in alignment with their planned Migration start dates.	G	G	G	Two qualification participants (one Wave 4, one Enduring) are being closely monitored due to an increased risk of missing M14 requirements and potentially facing sanctions. This could delay these participants' Migration Start Dates. However, this is not currently considered a material risk to achieving M15, given the low number of MPANs associated with these participants and the time still available before M15 for them to qualify and migrate their registered MPANs.
D340	Qualification Testing performance	There is a dependency on Elexon's Qualification Testing capability for Participants to qualify in line with their planned Migration start date.	G	G	G	There are no known Qualification Testing performance issues affecting planned Migration start dates. Whilst Qualification Testing for the waves has completed. Dependency kept open to track Qualification Testing needed for any Suppliers go through the enduring process.
D361	Agent dependencies	There is a dependency on Suppliers managing their agent dependencies to meet the agreed Migration Schedule.	G	G	G	There are no known Agent Qualification issues affecting Supplier planned Migration start dates.
D341	BSC Qualification Governance performance	There is a dependency on the BSC PAB governance process for Participants to qualify in line with their planned Migration start date.	G	G	G	There are no known BSC Qualification Governance performance issues affecting planned Migration start dates.
D415	REC Qualification Governance performance	There is a dependency on the REC Code Manager governance process for Participants to qualify in line with their planned Migration start date.	G	G	G	There are no known REC Qualification Testing performance issues affecting planned Migration start dates.

Core Migration Dependencies (Page 2 of 3)

ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D221	Service Activation performance	There is a dependency on Elexon's Service Activation capability for Participants to start Migration in line with their planned Migration Start.	G	G	G	There are no known issues affecting Migration.
D342	DIP Onboarding performance	There is a dependency on Elexon's DIP onboarding capability for Participants to start Migration in line with their planned Migration Start.	G	G	G	There are no known issues affecting Migration.
D417	Service Management performance	There is a dependency on Elexon Service Management adhering to SLAs for Participants to start Migration in line with their baselined Migration plans.	G	G	G	There are no known issues affecting Migration.
D416	DIP Migration performance	There is a dependency on Elexon DIP performance adhering to requirements and SLAs for Participants to start Migration in line with their baselined Migration plans.	G	G	G	There has no repeat of unplanned DIP outages in this reporting period. DIP performance has not had a detrimental impact on the ability for Participants to migrate.
D343	Settlement performance	There is a dependency on the new MHHS settlement processes working as expected and not causing any reason for Migrations to be stopped.	G	G	G	There are no known issues affecting Migration.
D373	LDSO Migration performance	There is a dependency on LDSOs performing as per the agreed Migration Thresholds for Participants to start Migration in line with their baselined Migration plans.	G	G	G	We are still observing occasional LDSO issues. However, LDSOs are proactively informing the MCC and taking steps to resolve them. Majority of issues are resolved in-day. These appear to be isolated rather than widespread, and at this stage we do not consider an Amber rating to be necessary.

Core Migration Dependencies (Page 3 of 3)

ID	Title	Description	Previous RAG	Current RAG	Forecast RAG	Commentary
D369	DCC Migration performance	There is a dependency on DCC performing as per the agreed Migration Thresholds for Participants to start migration in line with their baselined Migration plans.	A	G	G	RAG moved back to green to reflect the current TOG status and the completion of resending impacting messages. Overall DCC continues to be processing migrations in accordance with the Migration Design and Migration Threshold obligations.
D352	Industry change – Preventing Migration	There is a dependency on Code Bodies to ensure that industry change does not impede Participants from fulfilling their MHHS obligations and/or delay Migration.	G	G	G	The Programme is monitoring CP1632 progress as some Suppliers have flagged that implementation timelines may affect when they will migrate parts of their portfolio. The Programme's position is that this issue does not block MPAN migrations, though some suppliers may defer migrations until the change is implemented. November delivery still allows enough time to complete migration before M15.
D418	Industry change – Enabling Migration	There is a dependency on Code Bodies to implement changes to allow Suppliers to migrate MPANs on the Migration Exclusion list. (Noting the volume of affected MPANs is relatively low).	G	G	G	The Programme continues to monitor the progress of CP1628 which is currently expected to be implemented in November 2026. This is still on track and expected to be implemented on 5-Nov-26. November '26 is the latest viable implementation date for this change. This is so that Suppliers will have the sufficient time to complete migrations for the impacted sites to meet the M15 milestone.

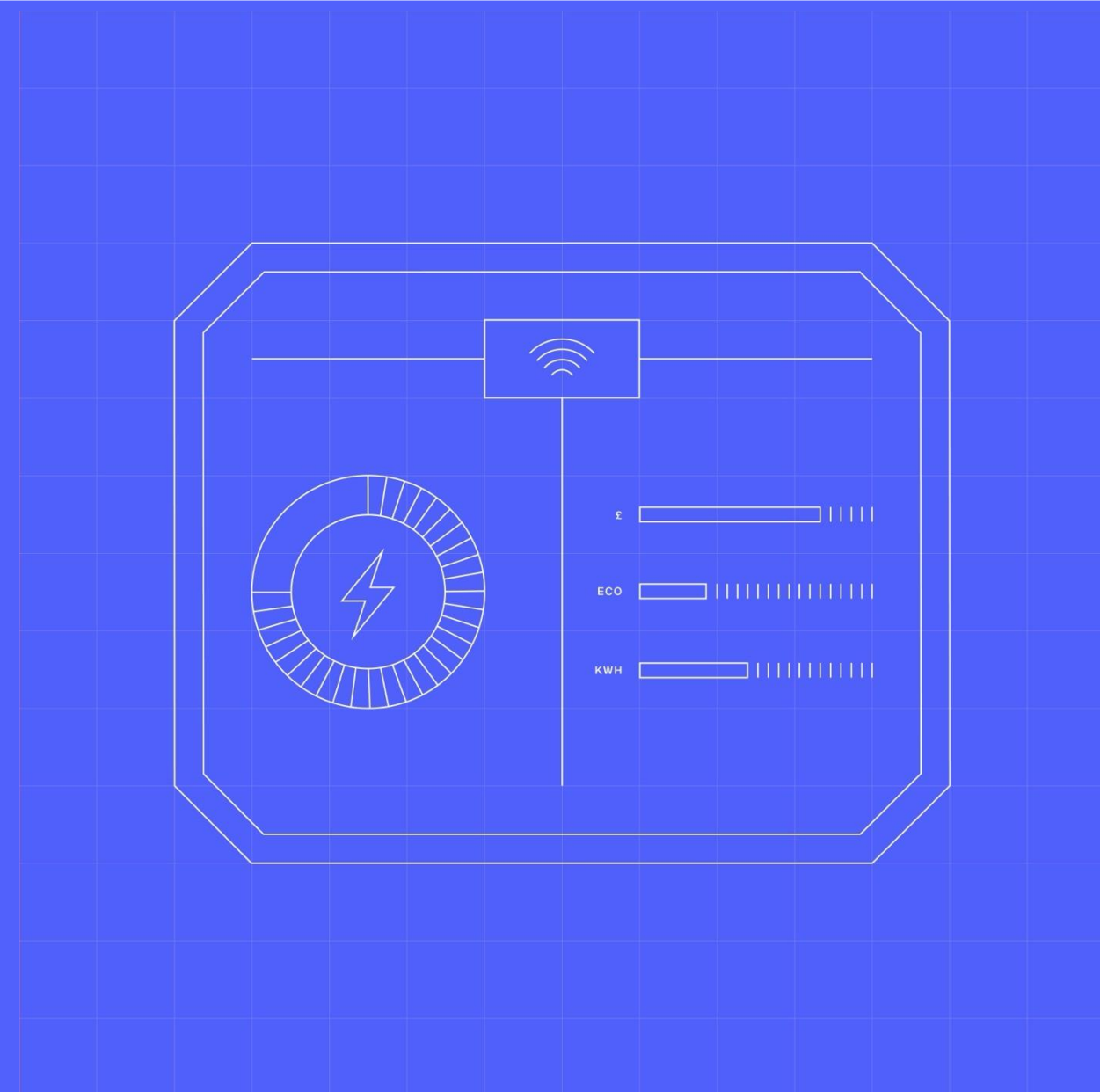
Migration Exclusion List

INFORMATION:

- Update on the Migration Exclusion and Remediation list
- Migration Exclusion burndown and code change dependencies

Programme (Joe Grisley)

5 mins



Migration Exclusions and Remediations Requiring Code Change Resolution

BSC					
Exclusion and Remediation Item	Code Change	CP	Target Implementation date	Progress update	RAG
CSS Registration ID	BSC Change required to make conditionally mandatory CSS Reg ID field mandatory	CP1634	05-Nov-26	CP Approved at SVG meeting on 7th July 2026 for a November implementation. Programme to track CP1634 until implementation.	
Traditional meters installed on CT connection types	BSC Change required to permit Traditional CT meters as a valid configuration	CP1628	05-Nov-26	CP1628 was approved at May SVG meeting for a November implementation. Programme to track CP1628 until implementation.	
Related MPANs with different meter types				The Programme is aware that there has been a query raised in relation to the ISD version CP1628 will be effective within. BSC have agreed with the Elexon ISD team to progress a new ISD release on the 9th November. This new ISD release requires approval with SVG prior to implementation. BSC are seeking an ex-committee decision ahead of October SVG meeting.	

**Full Exclusion and Remediation backlog list available within Appendix 1

Migration Supplier Performance View

We have seen a marked **improvement in 11 of the 12 items**. To date we have a **total reduction in exclusions and remediations by 78% from the March Baseline**.

We have seen growth in ID 4. 3 Suppliers have reported an increase in energised MPANs with missing meter data. These Suppliers have identified that these have all been recently gained MPANs and they are engaging their MOPs to resolve.

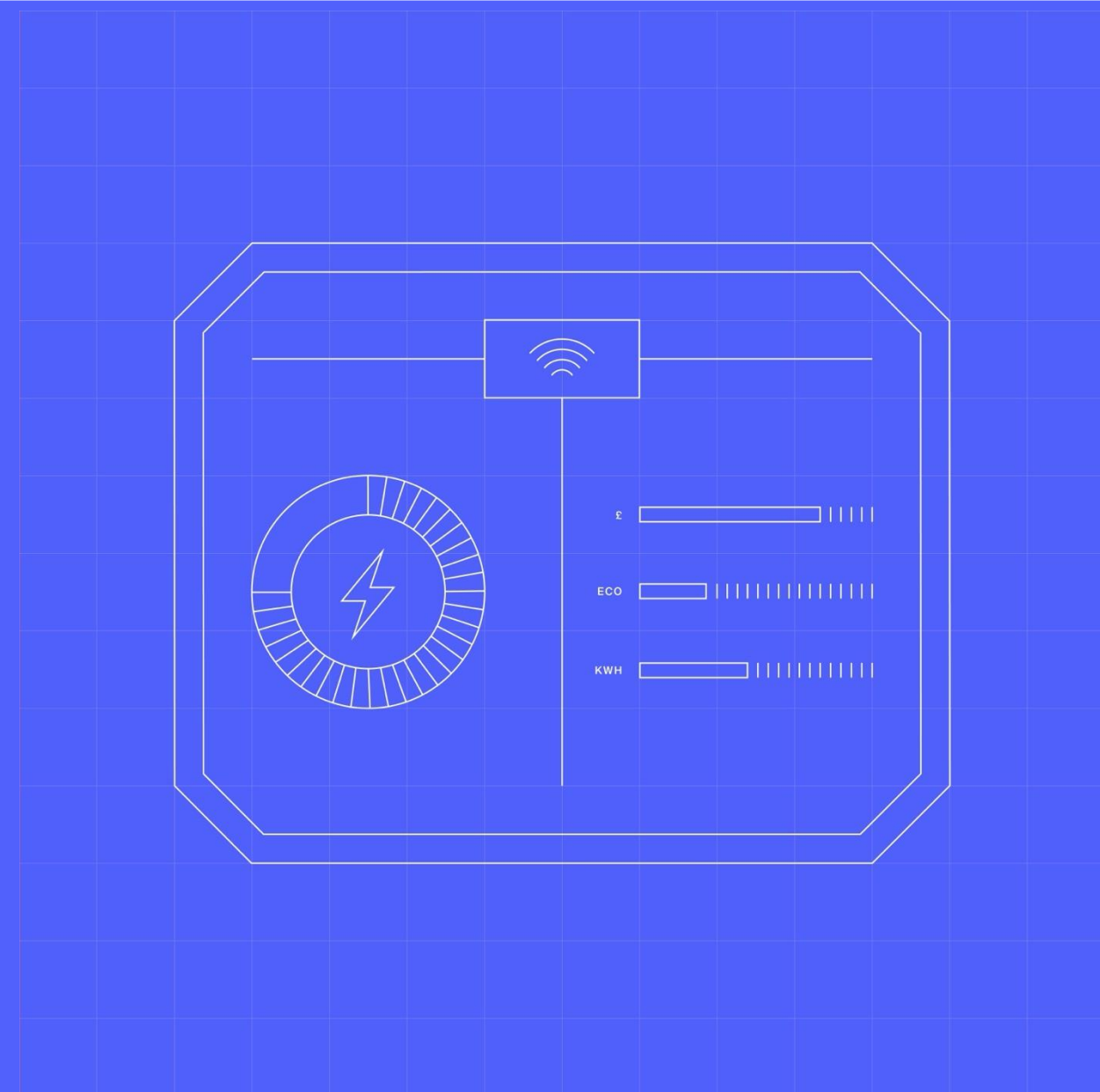
Troublesome MPANs Exclusion & Remediation Progress					
Issue ID	Issue Name	Baselined Issue Volumes (March PPIR)	01/09/2026	15/09/2026	Delta% from Baseline
ID 1	Traditional meters installed on CT connection types	9,497	8,027	7,653	-19%
ID 2	Related MPANs with different meter types	14,584	13,180	12,124	-17%
ID 3	Missing CSS Registration ID	176,620	3,297	3,297	-98%
ID 4	Missing Meter Data (Energised) within MPRS	17,305	14,680	15,006	-13%
ID 6	CHECK meter types in MPRS	55	45	42	-24%
ID 7	Smart meters and CT connection types	707	510	384	-24%
ID 8	Linked import and export MPANs with different connection types	332	403	396	19%
ID 9	Linked import and export MPANs with different meter groups	20,162	15,191	2,324	-88%
ID 10	Related MPANs with different connection types	122	41	30	-75%
ID 11	NHH unmetered MPAN	478	8	7	-99%
ID 12	Domestic Unmetered MPANs	7	4	3	-57%
ID 13	Linked & Related Import and Export MPANs with Export MPAN Missing meter data	18,018	16,609	15,991	-11%
Total		257,887	71,995	57,257	-78%

External Change Log

INFORMATION: To provide sight and tracking of external change that is supportive to achieving M15

Programme (Joe Grisley)

5 mins



As previously discussed, the Programme is currently comfortable with the progression of external change required to support migration. To date, only 3 items remain open:

- 2 items have been approved with agreed implementation dates.
- 1 item to be delivered via guidance. Issue will remain open until linked CP is implemented.

The Programme currently consider External Change a low risk to M15.

Note this is a subset of the Code Body Horizon Scanning Log which is available on the Collaboration Base [here](#).

These changes are not considered to be an external dependency on achieving Migration but are changes that the Programme believe are complementary to achieving M15.

External Change Log

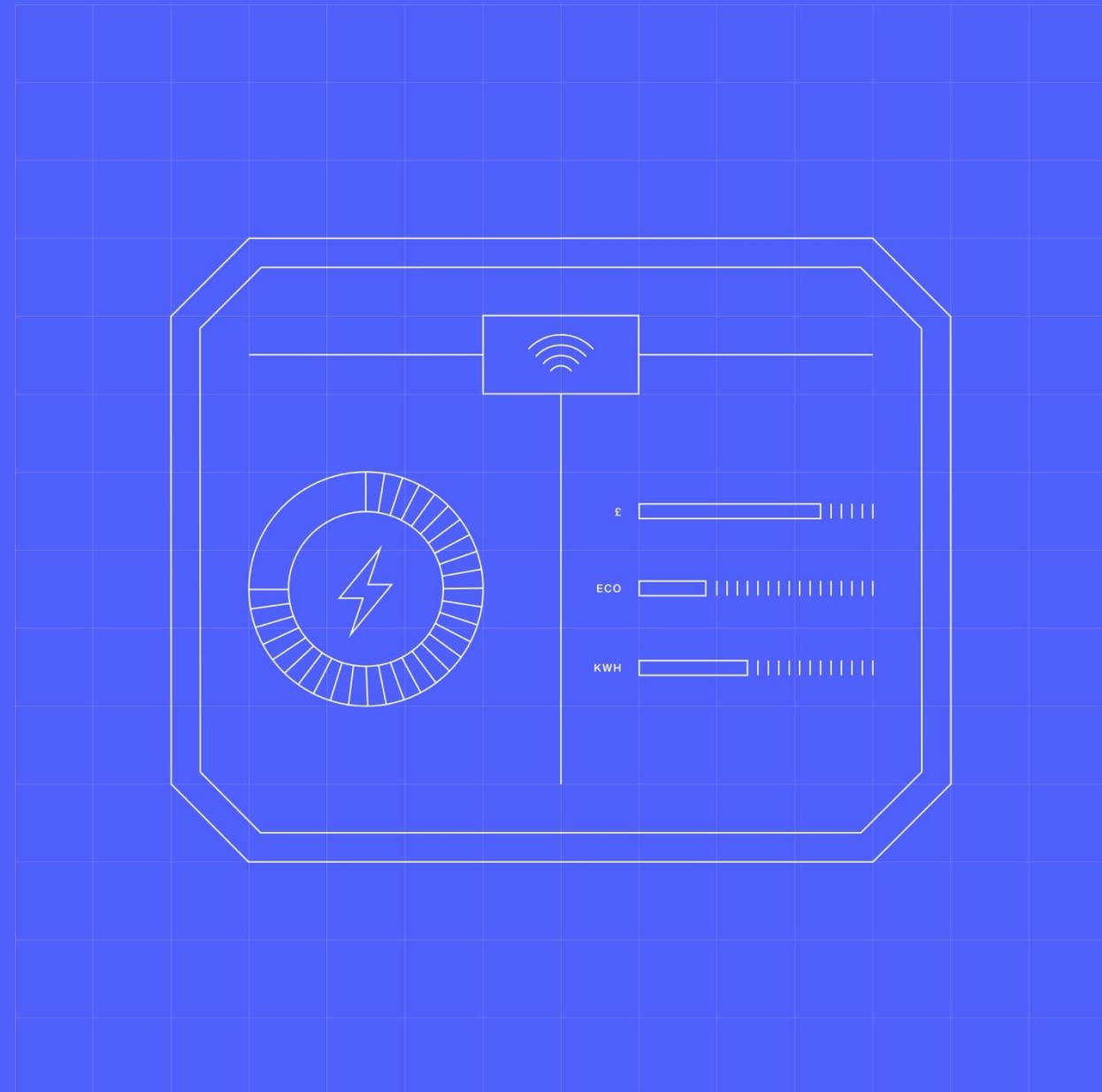
External Change Log									
CODE MODIFICATION			STATUS	OVERVIEW		IMPLEMENTATION			
Relevant Code	Reference	Title	Current Status	Summary		Release Date	Impact Type	Milestones Impacted	Commentary
BSC	CP1632	Amending IF-031 validation rules to facilitate change of MPAN's Market Segment	Approved	Suppliers currently face avoidable rejections when trying to appoint Smart or Advanced Agents to 'meterless' Whole Current Metering Systems, due to validation rules that apply even when no meter is installed. CP1632 proposes targeted updates to SMRS validation and alignment logic so that Market Segment values are derived from Suppliers' intended installations rather than defaulted data. This removes friction during MHHS migration, reduces reliance on manual LDSO corrections, and ensures Market Segment classification reflects real-world metering scenarios.		5 November 2026	Document & Process	M15	Change Approved with a November implementation
REC	I0275	MHHS Related Metering Points across Market Segments	Assessment	It has been identified by the MHHS Data Cleanse Working Group (DCWG) that around 9,000 existing Metering Point Relationships include Metering Points that would migrate into different Market-wide Half Hourly Settlement (MHHS) Market Segments. The majority of these are where one Metering Point has a Traditional meter installed (Smart Segment) and a Related Metering Point has an Advanced meter (Advanced Segment). This situation is currently valid but in MHHS would cause two problems. - SMRS would not be able to align the agent appointments, leaving secondary MPANs without agents and MHHS Migrations unable to fully complete.		Guidance to be issued	Consequential / Supporting	M15	Linked to CP1628. RECCo have issued guidance on I0275. Suppliers to complete data cleanse activity, which will be monitored by REC PA. Kept open until CP1628 implementation in November
DIP	DCR0015	Introducing Level 3 & 4 Response Codes into the DIP Rules	Approved	Introducing response codes into the DIP Rules to enhance DIP Message validations at Level 3 (synchronous) and Level 4 (asynchronous) by DIP Users		5 November 2026	Document & Process	N/A	Approved at DCAB

MWG Update

INFORMATION: Update on MWG activities and progress including CR066 and CR067 update

Programme (Joe Grisley)

10 mins



MWG Update

The Migration Working Group (MWG) Meeting 55, held on 10 September 2026, focused on:

- Migration execution summary, Migration observations, and IF-032 rejection codes
- Sprint 5 planning
- Update on CR066: Post ELS Updates to the Migration Framework
- Introduction of CR067: Splitting the M15 Milestone into M15a and M15b
- Complex Sites
- Migration exclusions and external change
- BSC CP1632 'Amending IF-031 validation rules to facilitate change of MPAN's Market Segment'

MWG actions

- There is **1** open action with MWG. This is owned by Elexon Market Design and Performance Assurance.

MWG backlog

- As of MWG 54, all MWG Backlog items have been **resolved**.

Objective: Programme Steering Group to review Change Boards’ recommendation on CR066 and decide to approve or reject the Change Request.

Post ELS Updates to the Migration Framework

Issue Statement:

- Updates are required to the Migration Framework to align the language, parameter definitions and parameters to what has been implemented for the M11 Milestone and post ELS.
- Prior to M11 and during Early Life Support (ELS), a number of changes to Migration parameters were approved through Programme governance.
- As identified through previous MWGs and recorded in the MWG Backlog, the Programme agreed to defer formal updates to the Migration Framework until after ELS, with the intention of capturing the changes within a single framework update. This was subsequently further deferred while CR065 and the P487 changes were prioritised.
- The proposed updates now seek to bring the Migration Framework and associated documents into alignment with the post-ELS ‘As Is’ state.
- These changes do not introduce any new changes to Migration and do not alter the agreed Migration arrangements. They formally reflect changes that have already been approved through Programme governance.

Description of Change:

- This change request will make all the necessary changes to Migration framework documents.
- The Programme is raising this Change Request to formally incorporate these amendments into the relevant Framework documents.
- In accordance with MHHS-DEL171 – Change Control Approach, these updates are considered “Housekeeping” changes.
- A Housekeeping change covers administrative amendments that have no impact on the Programme, including minor updates to baselined artefacts that have no wider impact on Programme outcomes or deliverables, such as wording changes.

MHHS PROGRAMME

Industry-led, Elexon facilitated

Change Request Form

Change Request details

Change Request details		
Change Request Title	Post ELS Updates to the Migration Framework	
Change Request Number	CR066	
Originating Advisory / Working Group	Migration Working Group	
Risk/Issue reference	TBC	
Change Raiser	MHHS Programme	Date raised: 17-08-2026

For further guidance on how to complete this document please see the supporting Change Request Form Guidance for Programme Participants. The guidance will support raising a change and responding to a change request via Impact Assessment. The Change Raiser should consider sharing the draft Change Request Form with impacted programme parties, prior to submission to PMO. The guidance, as well as other key documents are referenced below and can be found via the MHHS website.

Change Request to be read in conjunction with:

MHHS Change Request Form Guidance for Programme Participants
MHHS Change Control Approach
MHHS Governance Framework
Ofgem's MHHS Transition Timetable

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MHHS PROGRAMME

Industry-led, Elexon facilitated

MHHS-DEL4617 CR066

CR066 Decision

The SRO Change Board met on 24 August 2026 and recommended the approval of CR066 as a Housekeeping Change.

The Change Board made this recommendation on the basis that:

- These updates to the Migration Documents do not introduce any new changes to Migration and they do not alter the agreed migration arrangements.
- They look to formally reflect the changes that have already been approved via Programme governance.

CR066 was presented at PSG on 02 September 2026 and was approved for implementation.

These documents have now been baselined and uploaded to the Collaboration Base and Website.

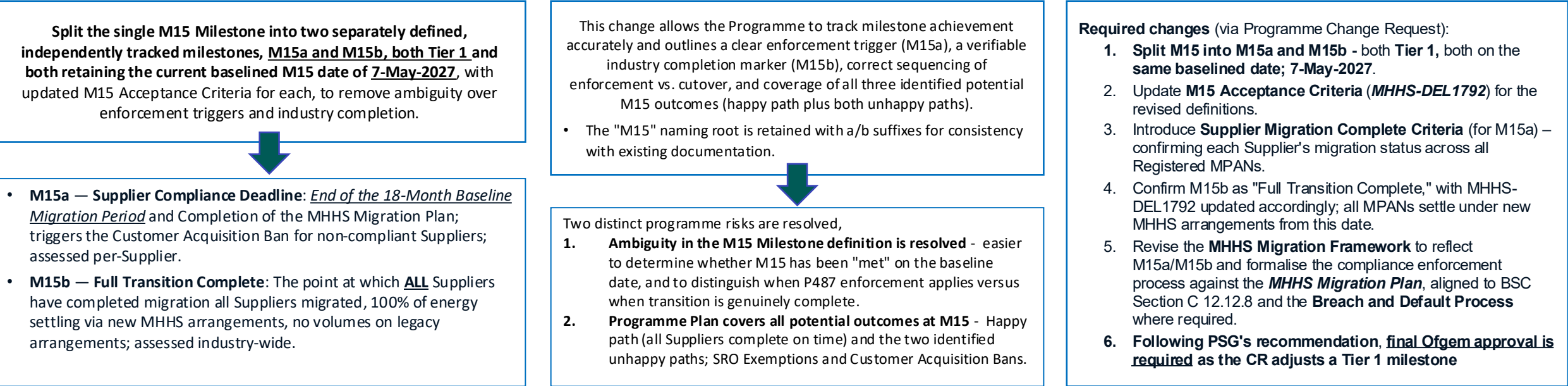
Approved

PSG Chair approved CR066 for implementation as a Housekeeping Change to update the Migration Framework documents in order to ensure the documents reflect the current 'As Is' State of Migration.

CR067 – Splitting the M15 Milestone into M15a and M15b – Overview

Situation	- The M15 Milestone is defined as 'Full Transition Complete' and its description represents completion of implementation activities and the conclusion of the 18-month migration period. - P487 and CR065 have both been approved and implemented to incentivise Suppliers to meet the M15 Milestone, by the baselined M15 date of 7-May-2027
Complication	- The M15 Milestone conflates two distinct outcomes: the end of the 18-month Baseline Migration Period, which triggers a Customer Acquisition Ban for any non-compliant Supplier, and Full Transition Complete, when ALL Suppliers have successfully migrated and 100% of energy is settled under the new MHHS arrangements. - The current M15 definition and baselined date of M15 on 7-May-2027 assumes both outcomes occur on the same date - P487 and CR065 make provisions for Suppliers, under set conditions, to migrate after the baselined M15 date via either an SRO exemption or whilst subject to a Customer Acquisition Ban. - As such, while 'Full Transition Complete': all Suppliers migrated by M15 remains the intended and planned for outcome, it can no longer be assumed as certain - Only the happy path (all Suppliers complete migration at M15) is planned for in the Programme Plan; the two identified unhappy paths are not; SRO Exemptions and Customer Acquisition Bans.
Question	How will the Programme manage the risk that the two distinct outcomes at M15 may occur on different dates ?

This will be addressed by splitting the M15 milestone into two separate milestones, one for each outcome, thereby avoiding any ambiguity in determining whether M15 has been "met" against its baseline date of 7-May-27.



M15 Milestone Definition and Acceptance Criteria

A Programme Change Request will be raised to cover the following:

- Splitting the current single M15 Milestone into two separately labelled, defined and tracked milestones with updated ***M15a and M15b Milestone definitions***.
- Both new milestones *will be Tier 1 Milestones* and share the **same date as the current baselined M15 date**
- Updates to the ***M15 Acceptance Criteria*** document (MHHS-DEL1792) to reflect the revised split ***M15 Milestone definitions***, introducing a set of criteria to determine that the necessary conditions exist to support the Programme's achievement of M15.
 - In support of Milestone M15a, introduction of a new set of ***Supplier Migration Complete Criteria*** to determine each Supplier's migration completion status, and whether migration activity has been completed successfully for all their Registered MPANs.
 - Milestone M15b aligns with the original M15 intent of "Full Transition Complete" with relevant updates made to the M15 Acceptance Criteria document (MHHS-DEL1792). Following this date, all MPANs will be settling under the new MHHS arrangements.

Timelines

The Programme will look to raise a Change Request (CR067) with the target dates as follows:

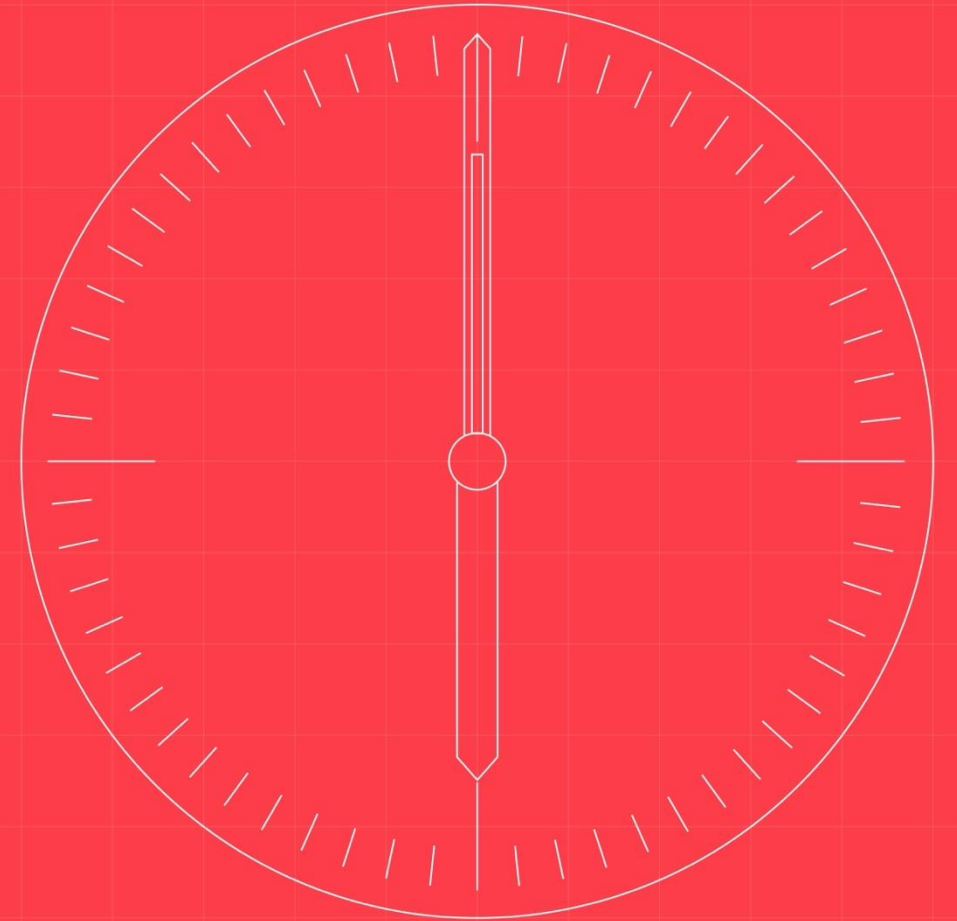
- Socialise at MWG 10th September 2026 – no objections raised
- Change Board 23rd September 2026
- Webinar 28th September 2026
- Impact Assessment Start 28th September 2026
- Impact Assessment Closure 9th October 2026
- PSG approval 4th November 2026
- Ofgem approval by end of 2026

Programme Milestones related to MCAG

DECISION/ INFORMATION: Overview of upcoming Programme Milestones related to MCAG and any milestone changes for approval

Programme (Justin Andrews)

5 mins



Look Ahead – Key Milestones Status on 14 September 2026

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T2-EL-0200	eMCAG Approve Recommendation to Change to RF 7 Months Calendar	MCAG	15 September 2026	15 September 2026	SRO				14/09/26: Activity on track
T1-MI-5000	All suppliers must be able to access MPANs under the new TOM (M14)	PSG	28 October 2026	28 October 2026	CPT				14/09/26: Activity on track

M16 Plan Update: Decision 2 and Decision 3 Milestone Updates

Decision 2: Creation of new Tier 2 milestone T2-EL-0300 ‘MCAG Approve Recommendation to Change to RF 4 Months Calendar’ on 23/03/27, bringing Decision 2 in line with the agreed milestone and governance approach for Decisions 1 and 3.

Decision 3: Existing Tier 2 milestone T2-EL-0100 to be renamed from ‘MCAG Approve Recommendation – Confirm M16 Date’ to ‘eMCAG Approve Recommendation – Confirm M16 Date’ and moved from 18/06/27 to 15/06/27, aligning with the proposed eMCAG for Decision 3.

DECISION	MCAG Chair (with SRO delegated powers) approves creation of Tier 2 Milestone T2-EL-0300 ‘MCAG Approve Recommendation to Change to RF 4 Months Calendar’ on 23/03/27.
DECISION	MCAG Chair (with SRO delegated powers) approves the renaming of Tier 2 milestone T2-EL-0100 to ‘eMCAG Approve Recommendation – Confirm M16 Date’ and the change in date from 18/06/27 to 15/06/27.

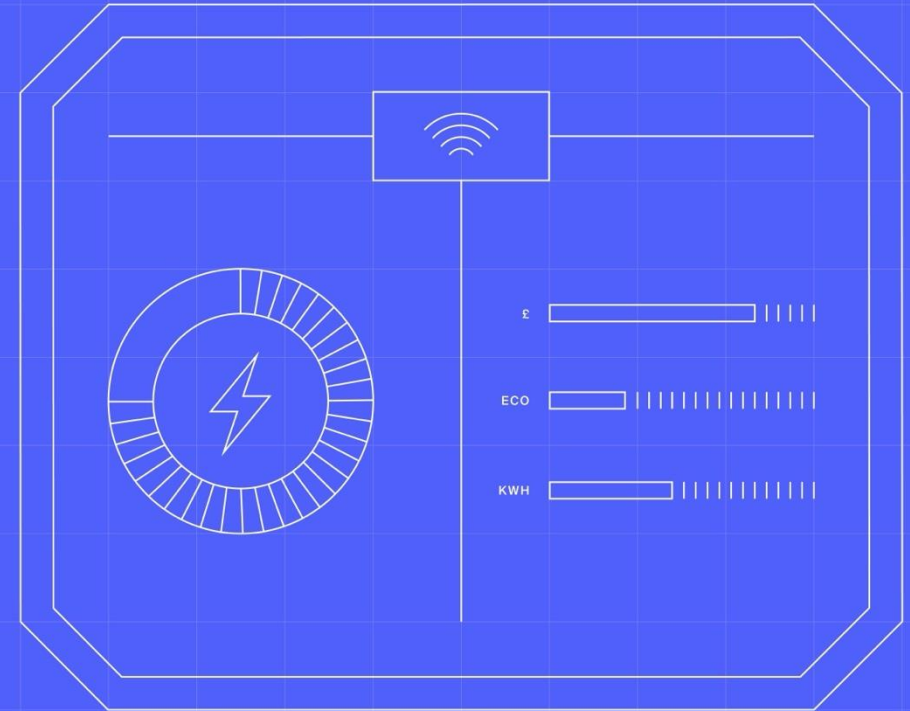
Milestone RAG definitions			
Complete	On track	Likely to be met if issues / risks are resolved / mitigated	Date missed or unlikely to be met without escalation

Top Programme Risks related to MCAG

INFORMATION: Update on the top Programme risks related to MCAG

Programme (PMO)

0 mins – to be taken as read and discussed by exception



Top Risks: Delivering Migration Successfully by M15

A new RAID item can be raised using the [RAID Log Input Form](#)

M15 Umbrella	Risk ID	Risk	Mitigation Plan	Latest Updates	Previous Score	Current Score	Risk Status
Migration Execution	R1275	There is a risk that some participants Migration Plans show planned volume up to the last week of the migration window, which means that there is little or no time available to manage exceptions before M15	1) Programme to socialise risk via MWG for discussion to develop potential mitigation. Following working group, the programme will assess industry discussion and begin to develop mitigation plan. Once mitigation plan is drafted, the programme will report this back to the working group for consideration of implementing the proposed mitigating actions 2) Supplier Migration Plans need to recognise this and demonstrate consideration of this risk and manage the risk accordingly	- MCC developed and published guidance for suppliers, encouraging consideration of this risk when developing and submitting migration plans as part of SP4 planning - Following publication of guidance, no material change observed in SP4 planning. Programme will reinforce guidance at August MWG and engage directly with suppliers planning significant volumes in final two weeks before M15 to understand and mitigate risks - Twelve suppliers continue to have migration volumes in the penultimate week and seven suppliers in the final week. MCC is engaging directly with the affected suppliers ahead of the SP5 planning cycle to reduce late-stage migration activity. Of the suppliers with volumes in the penultimate week, two have volumes in the thousands, with the remainder in the hundreds. Volumes in the final week remain in the hundreds for all suppliers	16	16	Risk score remains at 16, continuing to monitor
Migration Execution	R1290	There is a risk that weak or absent supplier exception management processes could allow migration exceptions to accumulate, delaying resolution into later migration sprints and putting M15 migration completion for the supplier at risk	1) MCC to raise awareness of this issue with all migration Suppliers on a regular basis 2) MCC to monitor missing PUB-036 messages via internal reporting and, where volumes are considered greater than BAU, notify relevant Suppliers / share common themes & trends with industry 3) Suppliers to actively monitor and resolve IF-045 messages received for Event Codes [NoMSAppointed] or [NoDSAAppointed]	- Risk remains under review with continued monitoring; update to be provided following completion of Sprint 3 and assessment of supplier exception management performance - Overall exception rates to date remain below the 1% threshold. MCC will continue to monitor as new suppliers join migration - MCC continues to engage with suppliers who have higher exceptions or spikes and are continuing to encourage missing agents being appointed as soon as possible	15	15	Initially scored at 15 and score remains. Continuing to monitor
Migration Execution	R1202	There is a risk that delays in closing out the items recorded on the "Migration Exclusions List", by the relevant owners and in line with the defined remedial actions dates will extend the migration timeline and potentially have an adverse impact on achieving the M15 milestone	1) Monitor Supplier progress in resolving Migration Exclusions List MPANs through regular reporting cycles, including review of remaining volumes and forecast completion dates, to ensure sufficient progress towards M15 is maintained 2) Track delivery of approved industry changes required to support closure of exclusion categories and assess any impacts from changes not due for implementation until Nov 26 3) Analyse Supplier forecasts, PPIR outputs and emerging trends in "troublesome MPAN" volumes, escalating material delays or systemic issues through governance forums to agree mitigating actions and protect migration timelines	- All industry changes supporting exclusion list closure have been approved, with ongoing monitoring of supplier remediation activity and CP1628 implementation - Following July reviews, a slight increase in volumes has been observed, driven by CoS Gains and improved supplier identification processes. Increases are not material and remain manageable within current remediation timelines - Migration Exclusion List volumes have reduced by approximately 5k MPANs since July, with c.21k MPANs remaining across the outstanding exclusion categories. This demonstrates continued progress in addressing migration exclusions; however, timely closure of remaining remediation activities remains critical to avoid potential impacts to migration timelines and delivery of the M15 milestone	15	15	Risk score remains at 15, with Migration Exclusion List volumes continuing to decrease. Continuing to monitor
Migration Readiness	R1291	There is a risk that suppliers may delay the start of migration if they do not engage effectively with their agents and complete all preparatory readiness activities in advance, such as agreeing contract references.	1) Suppliers should engage with their agents before migration, agree required preparation activities, and monitor progress to completion 2) MCC should emphasise the importance of agent readiness with suppliers during bilaterals 3) MCC should request supplier confirmation as part of migration planning activities	- MCC bringing up the importance of agent engagement / readiness in bilaterals - MCC continues to reinforce the importance of agent engagement through supplier bilaterals. Positively, none of the five suppliers that migrated in Sprint 4 experienced Day 1 issues attributable to a lack of agent engagement - There have been some instances of this occurring which are being managed on a case-by-case basis. Overall Suppliers are going live on the dates planned	11	11	Risk score remains at 11 within SP4, continuing to monitor
MHHS TOM Performance	R1220	There is a risk that the Service Delivery function, including Service Management, Performance Assurance, Market Design, OSMs, is unable to scale or operate at sufficient maturity to manage the increased volume and complexity of issues during peak migration periods impacting achievement of M15	1) Elaxon to ensure resourcing in place to support additional participants as they begin migration and ensure knowledge base is kept up to date through early weeks of migration and applying any lessons learnt 2) Monitor and review risk during peak periods (E.g., Sprint 4) in case it materialises	- RA7 and RA8 responses provided increased confidence in Service Delivery readiness, with a high-quality RA8 response from Elaxon further reinforcing confidence in its ability to manage Service Delivery through migration. Probability reduced to 3 and risk score reduced from 19 to 15 - Elaxon Service Management performance continues to be monitored, with migration activity now underway and associated ELS recommendations tracked through governance forums - Non-SIT suppliers are now actively migrating, representing the key period for this risk; review ongoing with reassessment planned following Sprint 3. No material concerns to date, risk possibility reduced following positive RA8 responses and continuing to monitor through Sprint 4	11	11	Risk score remains at 11 within SP4, continuing to monitor
MHHS TOM Performance	R1269	There is a risk that participant capability varies significantly across the industry, particularly as issue volumes increase during peak migration periods. Some participants may misunderstand processes, misroute incidents, or be overly reliant on Code Bodies for operational support	1) Ensure contingency measures are in place 2) There are flexible resourcing models set out for operational teams and preparation should be made to trigger these early before back-logs build up 3) Additional measures such as extending contractor resource should be considered	- As of end of sprint 3, risk has not materialised. Continue to monitor for sprint 4 where we have 28 additional suppliers starting their migration activities. This is a key ramp up period where this risk may materialise. Impact reduced from 4 to 3 as this has not materialised yet, however proximity increased to 4 due to ramp up period. Targeting to close this risk at the end of sprint 5 where most suppliers would have started their migration activity - Continuing to monitor through Sprint 4, there are now 30 suppliers actively migrating in Sprint 4. There is no evidence this risk has materialised. Probability reduced from 3 to 2 on this basis. Continuing to monitor	13	10	Score reduced to 10 following SP3 reviews and progress through SP4. Ongoing monitoring continues

Top Risks for Migration Parties’ Consideration

* High scoring risk also covered in previous slide

This slide provides a participant-focused view of the key risks requiring active management and mitigation by migration participants, with primary mitigation responsibility resting with those Participants.

M15 Umbrella	Risk ID	Risk	Mitigation Plan	Latest Updates	Previous Score	Current Score	Risk Status
Migration Execution	R1275*	There is a risk that some participants Migration Plans show planned volume up to the last week of the migration window, which means that there is little or no time available to manage exceptions before M15	1) Programme to socialise risk via MWG for discussion to develop potential mitigation. Following working group, the programme will assess industry discussion and begin to develop mitigation plan. Once mitigation plan is drafted, the programme will report this back to the working group for consideration of implementing the proposed mitigating actions 2) Supplier Migration Plans need to recognise this and demonstrate consideration of this risk and manage the risk accordingly	- MCC developed and published guidance for suppliers, encouraging consideration of this risk when developing and submitting migration plans as part of SP4 planning - Following publication of guidance, no material change observed in SP4 planning. Programme will reinforce guidance at August MWG and engage directly with suppliers planning significant volumes in final two weeks before M15 to understand and mitigate risks - Twelve suppliers continue to have migration volumes in the penultimate week and seven suppliers in the final week. MCC is engaging directly with the affected suppliers ahead of the SP5 planning cycle to reduce late-stage migration activity. Of the suppliers with volumes in the penultimate week, two have volumes in the thousands, with the remainder in the hundreds. Volumes in the final week remain in the hundreds for all suppliers	16	16	Risk score remains at 16, continuing to monitor
Migration Execution	R1290*	There is a risk that weak or absent supplier exception management processes could allow migration exceptions to accumulate, delaying resolution into later migration sprints and putting M15 migration completion for the supplier at risk	1) MCC to raise awareness of this issue with all migration Suppliers on a regular basis 2) MCC to monitor missing PUB-036 messages via internal reporting and, where volumes are considered greater than BAU, notify relevant Suppliers / share common themes & trends with industry 3) Suppliers to actively monitor and resolve IF-045 messages received for Event Codes [NoMSAppointed] or [NoDSAppointed]	- Risk remains under review with continued monitoring; update to be provided following completion of Sprint 3 and assessment of supplier exception management performance - Overall exception rates to date remain below the 1% threshold. MCC will continue to monitor as new suppliers join migration - MCC continues to engage with suppliers who have higher exceptions or spikes and are continuing to encourage missing agents being appointed as soon as possible	15	15	Initially scored at 15 and score remains. Continuing to monitor
Migration Execution	R1202*	There is a risk that delays in closing out the items recorded on the "Migration Exclusions List", by the relevant owners and in line with the defined remedial actions dates will extend the migration timeline and potentially have an adverse impact on achieving the M15 milestone	1) Monitor Supplier progress in resolving Migration Exclusions List MPANs through regular reporting cycles, including review of remaining volumes and forecast completion dates, to ensure sufficient progress towards M15 is maintained 2) Track delivery of approved industry changes required to support closure of exclusion categories and assess any impacts from changes not due for implementation until Nov 26 3) Analyse Supplier forecasts, PPIR outputs and emerging trends in "troublesome MPAN" volumes, escalating material delays or systemic issues through governance forums to agree mitigating actions and protect migration timelines	- All industry changes supporting exclusion list closure have been approved, with ongoing monitoring of supplier remediation activity and CP1628 implementation - Following July reviews, a slight increase in volumes has been observed, driven by CoS Gains and improved supplier identification processes. Increases are not material and remain manageable within current remediation timelines - Migration Exclusion List volumes have reduced by approximately 5k MPANs since July, with c.21k MPANs remaining across the outstanding exclusion categories. This demonstrates continued progress in addressing migration exclusions; however, timely closure of remaining remediation activities remains critical to avoid potential impacts to migration timelines and delivery of the M15 milestone	15	15	Risk score remains at 15, with Migration Exclusion List volumes continuing to decrease. Continuing to monitor
Migration Readiness	R1291*	There is a risk that suppliers may delay the start of migration if they do not engage effectively with their agents and complete all preparatory readiness activities in advance, such as agreeing contract references.	1) Suppliers should engage with their agents before migration, agree required preparation activities, and monitor progress to completion 2) MCC should emphasise the importance of agent readiness with suppliers during bilaterals 3) MCC should request supplier confirmation as part of migration planning activities	- MCC bringing up the importance of agent engagement / readiness in bilaterals - MCC continues to reinforce the importance of agent engagement through supplier bilaterals. Positively, none of the five suppliers that migrated in Sprint 4 experienced Day 1 issues attributable to a lack of agent engagement - There have been some instances of this occurring which are being managed on a case-by-case basis. Overall Suppliers are going live on the dates planned	11	11	Risk score remains at 11 within SP4, continuing to monitor
Migration Execution	R1195	There is a risk that there may be some troublesome MPANs that the Programme deem as migratable that PPs do not agree with. Currently it is unknown how many MPANs may be affected.	1) Maintain migration exclusion and remediation lists. 2) Continue MWG triage of new issues and assessment of troublesome MPANs. 3) Maintain Supplier PPIR tracking of troublesome MPANs and associated resolution plans. 4) Implement and utilise the CR65 exemption process to provide a formal route for Participants to request migration exemptions for specific MPANs, with Programme review and determination of eligibility.	- Suppliers continue to provide updates on troublesome MPAN volumes through regular progress reviews, with no new material challenges identified beyond those already being actively managed - Suppliers have not identified any additional migratability issues beyond those already documented, with the CR65 exemption process now available to support resolution of a specific migration exemption request where required. Risk continues to be monitored through ongoing process reviews.	11	11	Risk score remains at 11, continuing to monitor in-line with latest mitigation actions
Migration Execution	R1274	There is a risk that once 90% of MPANs have been migrated by each Supplier, and there is a closer proximity to M15, that the current planning process is too rigid, infrequent and needs to be updated to become more pragmatic to manage the remaining MPAN migrations. These are likely to be more difficult for Suppliers to plan their migration activity to the same level as the earlier Migrations.	1) Review migration planning frequency as volumes reduce post-90% completion. 2) Socialise planning flexibility through MWG. 3) Consider increasing MCC engagement cadence (e.g., bi-monthly planning).	- Risk has been socialised through MWG, with industry recognising the need for greater flexibility in migration planning as suppliers approach M15, while balancing resource constraints - The programme has been assessing mitigation options including guidance and potential changes to the Migration Framework to support management of remaining, more complex MPAN migrations - Draft changes to the Migration Framework are being developed to introduce greater flexibility in later mitigation sprints, including planning frequency and control requirements. Proposals previously socialised at July MWG and will continue to be progressed - Unused capacity is being used by suppliers to help mitigate this risk. Continuing to monitor	13	9	Risk score (impact) reduced to 9 in-line with latest update, continuing to monitor

This slide provides a focused view of the Programme's highest-priority risks to M16 delivery, highlighting current status, mitigation progress and changes to scoring.

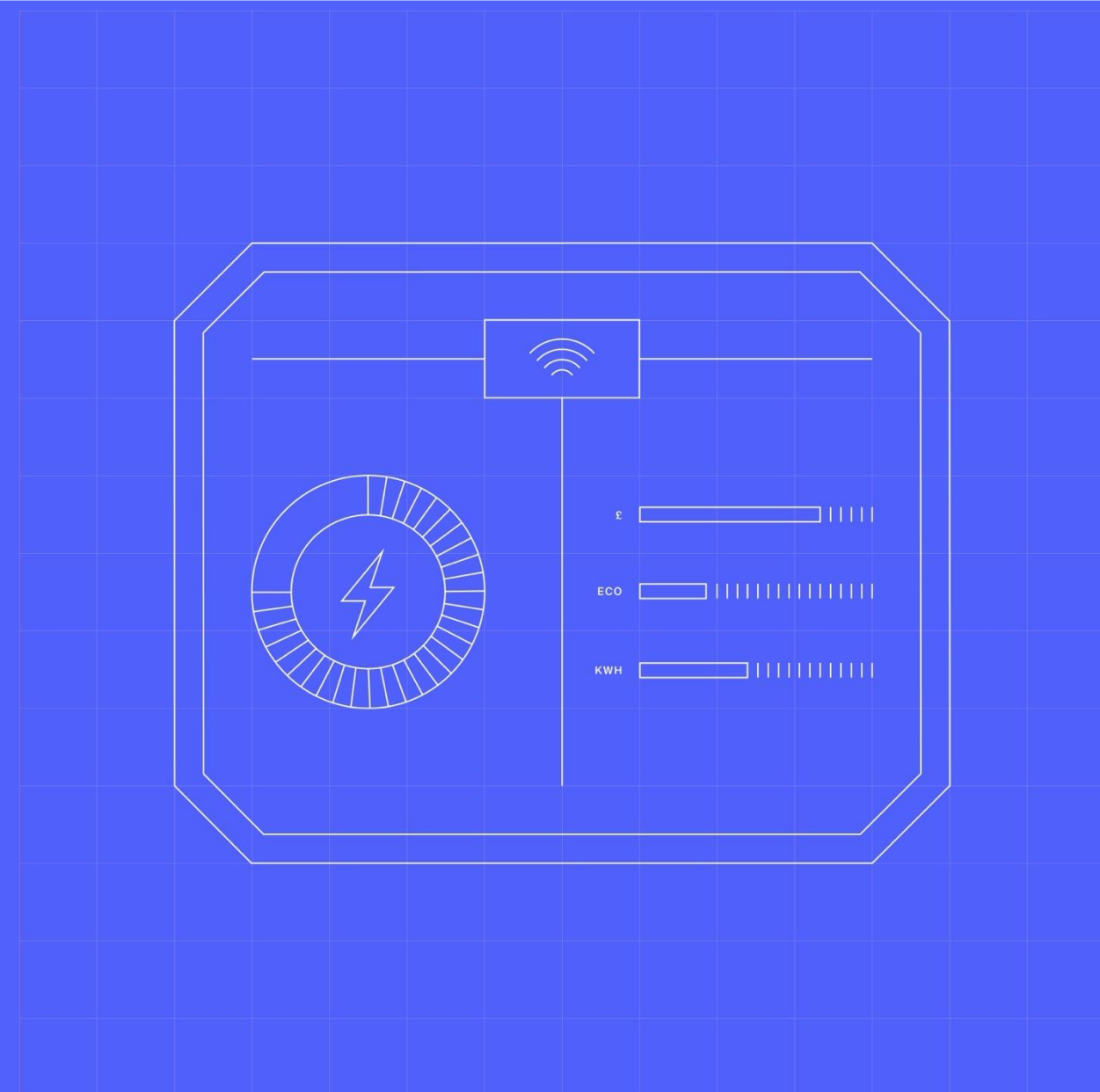
Risk ID	Risk Description	Mitigation Plan	Latest Updates	Previous Score	Current Score	Risk Status
R1294	There is a risk that concerns over CVA Settlements' capability to handle the shorter settlement timetable, currently pending discussion at the Elexon BSC Issues Group, are not resolved in time to support the Programme's decision to reduce the settlement timetable for SF runs. This could result in a delay to the M16 Milestone decision to implement the reduced settlement timetable for SF runs	1) Monitor progress of the Elexon BSC Issue Group that will be established to raise and resolve any CVA issues that related to implementing the reduced settlement timetable as part of M16	- BSC Issue 122 (Ensuring CVA Arrangements are Ready for M16 Settlement) has now been raised to cover this risk. First meeting expected to be in early September, programme team will have representatives on this discussion - First Working Group held 04/09. Awaiting Working Group 2 to be scheduled.	10	10	Score remains at 10, continuing to monitor WG progress
R1194	There is a risk that the information or data required to support the decision to move to the new settlement timetable is unavailable	1) STEG to review all data associated with the defined monitoring approach prior to M16 decisions 2) STEG to continue monitoring the current settlement conditions in case any changes arise before the final RF decisions are made 3) If any additional monitoring is identified as being required, the necessary data must also be available for the relevant criteria. Ensure reporting and decision-support data is available	- Settlement and Migration data is available to support current proposed reporting. Noting additional reporting items may be requested over time which are less easily available - The risk remains open. The agreed approach is in place, and data is available to support monitoring through to DP1. However, the risk should remain open for continued monitoring in case any changes arise before the final RF decisions are made - If any additional monitoring is required, the necessary data must also be available for the relevant criteria. No change to the risk score. Risk moved to monitor	8	8	Risk score remains, risk although low, kept open for continued monitoring
R1293	There is a risk that M16 monitoring may identify an issue that needs to be reflected in the M16 decision-making criteria, requiring a change to the agreed monitoring framework so it can inform the final M16 decision on shortening the settlement timetable for RF runs	1) Suppliers to ensure they have robust expectation management process and monitoring 2) Suppliers to ensure they are using PUB45 to support identifying MPANs with missing agents' appointments 3) Suppliers to prioritising resolving aged half migrated MPANs were possible	- Risk formally opened post consultation period, monitoring in-line with mitigation plan noted - Decision point 1 expected to occur in September. No additional criteria identified to date. Continuing to monitor - STEG on 02/09 supported a recommendation that Decision Point 1 has been met. MCAG is invited to approve this on 15/09. Probability reduced to 1 on this basis, given programme confidence ahead of Decision Point 1. Risk is now seen as low that these decision points may change for DP2 and DP3. Continuing to monitor	10	7	Risk score reduced to 7 given programme confidence ahead of Decision Point 1
R1241	There is a risk that any delays to Decision Point 1 (RF Reduction from 14 months to 7) and/or Decision Point 2 (RF Reduction from 7 months to 4) may have an impact on the achievement of the M16 Milestone.	1) Develop and maintain clear critical path for Decision Point 1 and Decision Point 2 2) Use STEG working groups to progress decision-making framework and reduce delay risk 3) Ensure visibility and transparency of decision dependencies across industry 4) Monitor alignment of decision timelines with M16 milestone requirements	- Use the STEG WG to help mitigate this risk by socialising the decision points and associated approach to Decision making. Visibility and Transparency should make the Decisions more straightforward and mitigate some risk. - Risk remains, but proximity reduced from 2 to 1. Monitor based on agreed monitoring approach. Recognise M16* option in the plan to act as potential mitigation for this issue (if required) - STEG on 02/09 supported a recommendation that Decision Point 1 has been met. MCAG is invited to approve this on 15/09. Continuing to monitor up to Decision Point 2	7	7	Risk score remains low. Continuing to monitor up to Decision Point 2
R1259	There is a risk that the Cutover date changes after publication of updated Settlement Calendar (via ISD publication of new MST) - publishing a calendar which then needed to be overwritten creates a risk for industry participants as may not be supported by Industry participants system and processes.	1) Delay publication of revised Settlement Calendar until cutover date approval. 2) Include mitigation within M16 planning activities 3) Reassess following consultation outcomes and continue to monitor	- The planning activities for publishing the new Settlement Calendar only once the cutover date has been approved should help mitigate this risk. This will be shown as part of the M16 planning activities included within the MHHS Programme Plan. - Risk reviewed following the Consultation Response and remains open for ongoing monitoring. No change to the risk score.	7	7	Risk score remains low, continuing to monitor
R1260	The NESO Manifest Error Process managed via BSCP014 has a timeline of 10 days for completion or 2 days before IR run. The M16 workstream will reduce IR timescales from 16 to 8 days. This means the current ME timescales are incompatible with the post M16 settlement timetable timescales	1) Participant to raise change/issue to align BSCP014 Manifest Error timelines with MHHS settlement timetable 2) Elexon change team to progress issue or modification in line with existing governance arrangements for implementation prior to M16	- Confirmed with NESO that this has been discussed with Elexon. A BSC CP/Mod is expected to be formally raised shortly to resolve this. Once we have the Mod reference, risk score can be reduced to reflect the additional mitigation activity and progress made. Probability reduced from 5 to 4 - NESO has raised Mod P520 for the Manifest Error change - "Update the Manifest Errors process to align with revised MHHS Settlement Timetable". P520 will be considered by the BSC Panel at its meeting on 10 September 2026, where it will decide whether this modification should progress directly to Report Phase. Probability reduced to a 2 as a pathway to resolve is now in place with the raising of Mod P520 with sufficient time to resolve prior to M16. Monitoring progress - Modification P520 to resolve this risk presented to BSC panel on 10/09. It was unanimously agreed as a Standard Priority Modification and will progress directly to Report Phase	9	5	Risk score reduced to 5 (low) as the pathway to resolve is now in place with sufficient time ahead of M16

Programme Updates

INFORMATION: Provide updates from L2/3 governance groups and wider Programme activity

Programme (PMO)

0 mins – to be taken as read and discussed by exception



Governance Group Updates

Programme Steering Group (PSG)

PSG 02 September 2026

Ofgem Update: Ofgem reported continued confidence in Programme delivery and encouraged engagement from PPs commencing migration.

CR066 Approval: PSG approved CR066, a housekeeping change to align Migration Framework documentation with the post-ELS operating processes and governance forum decisions.

Programme Status Update: The Programme remains on track across Qualification, and Migration. M16 is Amber due to CVA issues. Late exit milestones have been removed with no impact to the Programme.

Qualification Update: Qualification remains on track. Digital Power is in Stage 4 Escalation but will not impact the M14 decision.

M14 Acceptance Criteria: PSG reviewed detailed evidence against all M14 criteria and approved progress towards the October M14 decision, triggering a notification to Ofgem post-meeting.

Migration Update: 20m+ MPANs migrated, with all central systems performing well and an expected phased migration approach for complex sites.

M16 Update: The criteria for the first M16 decision have been met.

RA8: RA8 was marked complete and RA9 was removed with the caveat that targeted discussions with PPs would be brought to PSG for transparency.

Programme Closure Update: Programme presented its initial closure approach.

IPA Update: The IPA reported continued confidence in M14, M15 and M16.

Delivery Dashboards: DCC provided an update on CSS issues confirming most impacts have been resolved with improvement activities underway.

PSG papers available [here](#).

Migration & Cutover Advisory Group (MCAG)

MCAG 25 August 2026

Settlement Timetable Update: STEG is developing M16 Acceptance Criteria for residual unmigrated MPANs, considering the first RF decision point on 02/09/26.

M16-Related BSC Issues and Modification Update: Supplier Charges and CVA readiness issues are progressing through Elexon, with Issue 122 mobilised. NESO plans to raise a Mod to align the Manifest Error process and shortened SF timetable.

M16 Year Minus 1 Assessment: MCAG approved 'T2-MR-0500', STEG's assessment that M16 is achievable and likely to be met.

Migration Execution: 20.6m MPANs have completed Migration, with Sprint 4 tracking at 98% against plan and delivery around 3% behind the M11 baseline.

Participant-Driven Migration Dependencies: Dependencies remain stable, with DCC performance Amber but limited impact on Migration.

Post-ELS Framework Update: CR066 related to housekeeping updates for the Migration Framework will be taken for approval at PSG on 02/09/26.

Migration Exclusion List: Exclusion and remediation volumes have reduced by 61% against the March baseline, with remaining volumes considered manageable ahead of M15.

External Change Log: DCR0019 has been implemented and external change remains a low risk to M15.

MWG Update: All MWG backlog items have been closed, with one action remaining on the post-M15 management of MPANs in a Created status.

MCAG papers available [here](#).

Qualification Advisory Group (QAG)

QAG 19 August 2026

Programme Milestones Related to QAG: T3-QU-0136 and T2-QU-0250 were approved given 100% Wave 3 participants have qualified and **T3-QU-0109** was approved as 100% Wave 4 Final QADs have been submitted.

M14 Checkpoint: The Programme, Code Bodies and Operational Control Centre Lead provided evidence against M14 Acceptance Criteria #1, #2 and #3, with a recommendation to PSG that the M14 decision is on track.

Enduring Qualification: BSC and RECCo provided an Enduring Qualification progress update.

QAG papers available [here](#)

Wider Programme Updates

This week's Participant Checklist includes the following items for Programme participant review, feedback and awareness:

- NEW! Upcoming deadlines for Migration Pathways (MPs)- **please note the key deadline for Migration Pathway 12 this week, as set out in the article below**
- NEW! Migration Update

You can view the **Participant Checklist** on the respective **Planning pages** of the [Collaboration Base](#) and the [MHHS website](#). In the Participant Checklist you can view upcoming consultations and key deliverables, as well as the latest status of Change Requests in the **Master Change Request Dashboard** tab.

Upcoming Governance Meetings:

Here's what's coming up over the next week:

- Thursday 10 September 2026:** [Migration Working Group \(MWG\)](#) at **14:00**
- Tuesday 15 September 2026:** [Extraordinary Migration & Cutover Advisory Group \(eMCAG\)](#) at **14:00**
- Wednesday 16 September 2026:** [Qualification Advisory Group \(QAG\)](#) at **10:00**
- Wednesday 30 September 2026:** [Settlement Timetable Expert Group \(STEG\)](#) at **14:00**

Working Group Progress Report

Migration and Cutover Advisory Group (MCAG)		
	Migration Working Group (MWG)	Settlement Timetable Expert Group (STEG)
Upcoming meeting's agenda items	10 September 2026 - Forward Look - Summary of Migration Execution - Migration Observations and Lessons Learnt - Sprint 5 Planning - CR066 Update - CR067: Splitting the M15 Milestone into M15a and M15b - Complex Sites - Migration Exclusions - External Change Log - BSC CP1632 - Migration Issues and Blockers - Top Programme Risks related to MWG	30 September 2026 TBC
Agenda items from last meeting	13 August 2026 - Forward Look - Summary of Migration Execution - Migration Observations and Lessons Learnt - Sprint 4 Planning Update - Post ELS Framework Updates - Supplier Journey Hub - Complex Sites - Migration Exclusions - External Change Log - Migration Issues and Blockers - Top Programme Risks related to MWG	02 September 2026 - STEG Decision Point 1: Moving RF to 7 Months - M16 Acceptance Criteria - M16-Related BSC Issues and Modification Update - Settlement Monitoring: SVA and CVA Deltas - Migration Reporting - M16 Risks

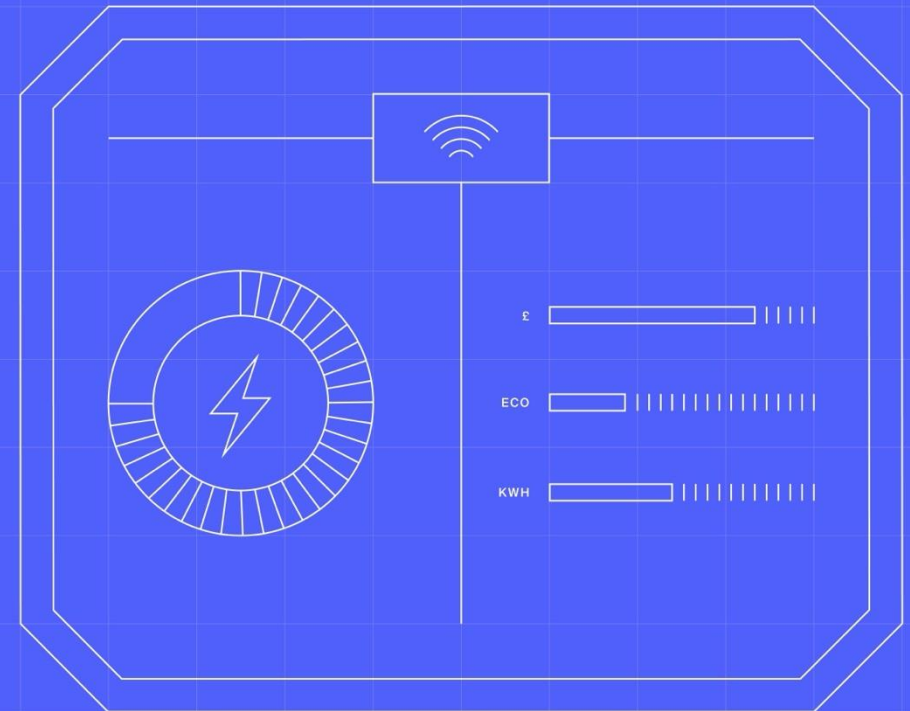
Qualification Advisory Group (QAG)	
	Qualification and E2E Sandbox Working Group (QWG)
Upcoming meeting's agenda items	13 October 2026 TBC
Agenda items from last meeting	08 September 2026 - Qualification Wave Update - Qualification Progress Update - Enduring Qualification Update - DIP Manager Checklist Update - DIP Onboarding Update - Qualification RAID Review

Summary and Next Steps

INFORMATION: Summarise actions/decisions and look ahead to the next MCAGs

Chair & Secretariat

5 mins



Summary and Next Steps

Next steps:

- 1. Confirm actions and decisions from meeting
- 2. Date of next MCAG: **27 October 2026 at 2pm**

Dates of next working groups:

- Next STEG: **30 September 2026 at 2pm**
- Next MWG: **08 October 2026 at 2pm**

Upcoming agenda items:

Meeting dates		27 October 2026
Relevant milestones or activities	• None	
Agenda items	• Summary of Migration Execution • Summary of Migration Dependencies • Migration Exclusion List • MWG Update • STEG Update	
Standing items	• Programme Milestones related to MCAG • Top Programme Risks related to MCAG • Programme Updates	

If you would like to propose an agenda item for the MCAG, please contact the PMO@mhhsprogramme.co.uk



**MHHS
PROGRAMME**
Industry-led, Elexon facilitated

Appendix 1 – Migration Exclusions and Remediation Backlog

Migration Exclusion List

Issue ID	Issue Type	Description	Migration Status	Migration Commentary	Remedial Action	Industry Owner (Responsible Party)	Responsible Code (Change)	Current Status	Target Date	RAID Item	Code Change
1	Traditional meters installed on CT connection types	The design does not support traditional meters installed on CT connections. Migration should not be attempted for these specific MPANs until this issue is resolved. The traditional meter should be exchanged for an advanced meter prior to migration; or, if the meter cannot be exchanged the MPAN should not be migrated until a BSC change to support this scenario is implemented.	Blocked	1.b Pot Unmigratable without change due to design. Only Blocked if you intend to migrate the traditional CT meter	1a. Supplier and MOP identify MPANs with a traditional meter on a CT connection and replace that meter for an advanced meter; or	1a. Supplier	BSC	In Progress		i217	YES
					1b. Supplier and MOP follow process set out within BSC change xxxx (when implemented); or	1b. Supplier & MOP	BSC	Blocked	Nov-26		
					1c. Supplier and MOP determine that connection is not CT and request LDSO amend the connection type to W	1c. Supplier & MOP & LDSO	BSC	In Progress			
					2. Following 1a or b MOP sends correct D0312 to MPRS	2. Supplier & MOP	REC	In Progress			
					3. Following 1c LDSO sends DB02 to MPRS, MPRS will re-evaluate the market segment from advanced to smart	3. LDSO	BSC	In Progress			
					4. Supplier can migrate the MPAN once correction made.	4. Supplier		Partially Blocked	Nov-26		
2	Related MPANs with different meter types	Related MPANs with different meter groups which create different market segments (e.g. smart and advanced) will cause exceptions if the MPAN migration is attempted. The design doesn't support related MPANs with two different market segments.	Partially Blocked	Trad CT scenario of related are currently UNMIGRATABLE in current stage blocked until code change implemented. Remaining scenarios defer until cleansing activity has been completed	1. Supplier unrelates MPANs if relationship not required for billing purposes, by sending the D0386; or	1. Supplier	REC	In Progress		i234	YES
					2. If required for billing purposes; Supplier must not migrate until:	2. Supplier	REC	In Progress			
					3. Meter exchanges are completed to align the meter group across all MPANs; or	3. Supplier	REC	In Progress			
					4. Industry change to MHHS design implemented to support different meter groups.	4. Code Body	BSC	Blocked	Nov-26		
					5. Supplier can migrate MPAN following step 1, 3 or 4.	5. Supplier		Partially Blocked	Nov-26		

Migration Remediation List (1 of 2)

Issue ID	Issue Type	Description	Migration Status	Migration Commentary	Remedial Action	Industry Owner (Responsible Party)	Responsible Code (Change)	Current Status	Target Date	RAID Item
3	CSS Registration ID	If Registration ID is not populated within the IF-031, the message will be rejected by the Registration Service. There is a potential issue that suppliers do not have complete Registration ID records. A conflict currently exists between the Registration Service functionality and the baselined design / codes.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. Supplier to populate CSS Registration ID 2. Migrate MPAN	1. Supplier 2. Supplier	REC	In Progress		R1198
4	Missing Meter Data (Energised) within MPRS	MPANs which do not have meter data populated within MPRS at the point of market segment population in September 2025 will be set to a market segment of advanced. In many instances a smart meter is installed on this site, unless the correct meter data is populated by the MOP in MPRS only advanced agents could be appointed when the MPAN is migrated. The Supplier should not attempt migration until the correct data is populated via the D0312 flow.	Defer	Possible to migrate, however it would have to be migrated within the Advanced segment. If this is incorrect, Supplier would be required to complete a change of segment	1. Supplier and MOP identify MPANs with missing meter data within MPRS. Utilising the REC performance assurance reporting and EES reporting. 2. MOP sends correct D0312 to MPRS. 3. If the D0312 meter type is smart or traditional MPRS will re-evaluate the market segment from advanced to smart. 4. Supplier can migrate the MPAN once correction made.	1. Supplier 2. Supplier 3. LDSO (automated process) 4. Supplier	REC REC REC	In Progress In Progress In Progress		i145
6	CHECK meter types in MPRS	MOPs should not send CHECK meters within a D0312 to MPRS. CHECK meters are not supported within the design and will cause migrations to fail if attempted. CHECK meters will need to be removed via the D0312 prior to that MPAN being migrated.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. MOP removes CHECK meter from MPRS via D0312. 2. Supplier can initiate migration for MPAN once correction made	1. Supplier 2. Supplier	REC	In Progress In Progress		i230
7	Smart meters and CT connection types	It is not possible for smart meters to be installed on CT connection types, so a clear data quality issue exists. These MPANs will not migrate successfully and will cause exceptions if migration is attempted before they are fixed.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. Supplier checks that smart meter installation is valid, if valid 2, if not valid 3 2. Supplier raises a request with the LDSO to correct connection type to WC. 3. MOP correct meter type to valid value which is supported by CT connection type and send new D0312. 4. Supplier can initiate migration for MPAN once correction made	1. Supplier 2. Supplier 3. Supplier 4. Supplier	REC BSC REC	In Progress In Progress In Progress		i231

Migration Remediation List (2 of 2)

Issue ID	Issue Type	Description	Migration Status	Migration Commentary	Remedial Action	Industry Owner (Responsible Party)	Responsible Code (Change)	Current Status	Target Date	RAID Item
8	Linked import and export MPANs with different connection types	The design doesn't support linked MPANs within different market segments. Exceptions will be created preventing the successful migration of an MPAN if attempted. The data misalignment should be resolved if the linkage is correct, or the linkage should be removed if the data for the respective MPANs is correct.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. LDSO check the connection types and amends if incorrect or de-links the MPANs if correct. 2. Supplier can then migrate the MPAN	1. LDSO 2. Supplier	BSC BSC	In Progress In Progress		i232
9	Linked import and export MPANs with different meter types	The design doesn't support linked MPANs within different market segments. Exceptions will be created preventing the successful migration of an MPAN if attempted. The data misalignment should be resolved if the linkage is correct, or the linkage should be removed if the data for the respective MPANs is correct.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. Supplier investigates the linked MPANs and changes the meter type if incorrect, if the other MPAN is with another Supplier and that Suppliers meter type is incorrect then they should raise an SDEP to that Supplier to update; or 2. Supplier believes the MPANs should not be linked and requests, via SDEP, that the LDSO de-links them. 3. Following 1 or 2 completion the MPAN can be migrated.	1. Supplier 2. Supplier 3. Supplier	BSC BSC BSC	In Progress In Progress In Progress		i218
10	Related MPANs with different connection types	Related MPANs with different connection types will cause exceptions if the MPAN migration is attempted. The design doesn't support related MPANs with two different market segments.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. LDSO investigates exceptions and corrects connection type if incorrect, or 2. LDSO raises SDEP and instructs the Supplier to unrelate 3. Supplier unrelates if instructed to by LDSO, by sending the D0386 4. Supplier can migrate MPAN following step 1 or step 3.	1. LDSO 2. LDSO 3. Supplier 4. Supplier	BSC REC REC In Progress	In Progress In Progress In Progress In Progress		i233
11	NHH unmetered MPAN	NHH MPANs cannot be migrated to MHHS, only HH MPANs can be migrated.	Defer	Unmigratable in current stage. Defer until P434 Obligation has completed	1. Change measurement class of MPAN from NHH to HH. 2. De-register any secondary unmetered MPANs 3. Migrate MPAN	1. Supplier 2. Supplier 2. Supplier	BSC In Progress BSC	In Progress In Progress In Progress		R897
12	Domestic Unmetered MPANs	~50 MPANs impacted Domestic Unmetered MPANs cannot be migrated to MHHS.	Defer	Unmigratable in current stage. Defer until cleansing activity has been completed	1. Change DPI to Non-Domestic as per process set out in REC 2. Migrate MPAN	1. Supplier 2. Supplier	REC In Progress	In Progress In Progress		i224
13	Linked & Related Import and Export MPANs with Export MPAN Missing meter data	MPANs which do not have meter data populated within MPRS at the point of market segment population in September 2025 will be set to a market segment of advanced. In the instance of linked or related Import and Export MPANs where the Export MPAN is missing meter data, the Export MPAN will default to the Advanced segment. This will result in the Import MPAN also defaulting to advanced even if it is correctly set to Smart.	Defer	Possible to migrate, however should the segment incorrectly default it would cause significant operational intervention to resolve within the MHHS arrange	1. Supplier and MOP identify Export MPANs with missing meter data within MPRS. Utilising the REC performance assurance reporting and EES reporting. 2. MOP sends correct D0312 to MPRS. 3. If the D0312 meter type is smart or traditional MPRS will re-evaluate the market segment from advanced to smart. 4. Supplier can migrate the MPAN once correction made.	1. Supplier	BSC	In Progress		